



Congratulations!

Priority Waste will be your new service provider.

Effective July 1, 2024

FAQs

FREQUENTLY ASKED QUESTIONS



How can I contact Priority?

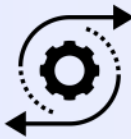
Phone: (586) 228-1200

Live Chat: PriorityWaste.com



Will my service day stay the same? YES

Yes, your service day will remain the same. Please have your trash, recycling, and compost out by 7 am the day of your service. Remember, you have a collection day, not a collection time.



Will any of my services change? NO

No, Priority will perform the same services according to the contract specifications of your municipality.



Will my current carts be serviced? YES

Yes, Priority will service the existing carts that you are using. If you are in need of a cart repair, Contact us by phone or website.



What are the holidays Priority observes?

Priority observes six major holidays including Christmas, New Year's Day, Easter, Thanksgiving, Memorial Day, and Labor Day.

Waste ZERO time with *Priority*

(586) 228-1200



PRIORITYWASTE.COM



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How do I pay my bill?

If you receive a bill from GFL or have an unpaid bill, you may continue to use your GFL portal for payment up until July 15th.

After July 15th, the GFL portal will direct you to the Priority site where you can make payments. You may also pay your bill through our website www.prioritywaste.com



WHERE TO PAY

BEFORE
JULY 15

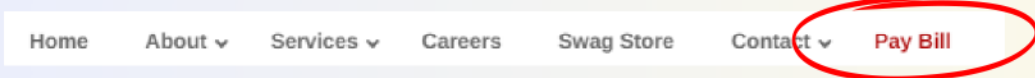


AFTER
JULY 15

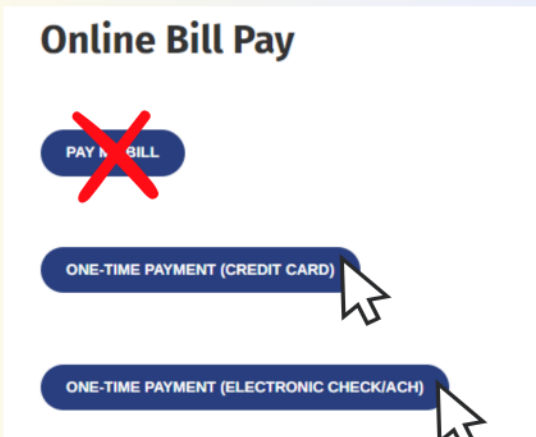


STEP 1: Visit our website: www.prioritywaste.com


STEP 2: Select pay bill tab in navigation menu



STEP 3: Select Pay by Credit card/Electronic Check



STEP 4: Complete form and submit payment!



Priority Waste Online Bill Pay

Payment Amount

Account #

Invoice #

Select Subscription or Dumpster
Select One

First name Last name

Company Name

Email Phone

Question about your billing? Call (586) 228-1200
or Email Billing@prioritywaste.com

